

Annual Model of Care (MOC) Training Requirement

Purpose of this communication:

- To notify providers that provide services to Special Needs Plan (SNP) members of the requirement to complete annual Model of Care (MOC) training and to attest to the completion of this training.

What do I need to know?

- The Centers for Medicare and Medicaid Services (CMS) require SNP plans to implement an approved Model of Care aimed at ensuring that the unique needs of each SNP enrollee are identified and addressed through the plan's care management practice.
- Providers play an important role in helping SNP plans satisfy SNP Model of Care requirements and the needs of SNP members. For this reason, CMS requires that providers complete annual Model of Care training.
- You are required to complete the CareCentrix Model of Care training module annually and to attest to the completion of this training in our annual compliance attestation.
- The CareCentrix Model of Care training module is posted at the HomeBridge® provider portal [here](#).
- We will distribute our annual compliance attestation in Q4 2022. Please be sure to complete this training prior to Q4 2022 so that you can attest to completion of the training.

What do I need to do?

- Ensure that you and your staff timely complete the CareCentrix Model of Care training and attest to completion of the training in our annual compliance attestation.
- If you have additional questions, please contact your Provider Relations Manager. If you do not know who your Provider Relations Manager is you can email NetworkManagement@CareCentrix.com.

Thank you in advance for your cooperation and continued partnership.